

RDAS Advocacy Intake, Allocation & Waitlist Information

Advocacy assistance can be requested by email to intake@rdas.org.au, by calling 1800 250 292 or by submitting the [online intake form](#) on the RDAS website.

When received, an RDAS Intake Officer will compile a formal intake document which could involve further contact with you to discuss additional details and if required, consent from the client themselves where the intake has come via a referral.

All completed intake requests are tabled at an Intake Allocation meeting which occur fortnightly. Within five working days of that meeting, the client will be notified of the outcome.

If the request is accepted it will be allocated to an advocate once available. In most cases the request will go onto a short waitlist until capacity becomes available.

If the request is not accepted, RDAS will advise the reasoning behind the decision and in cases where other supports are deemed more appropriate, we can assist with a referral.

On occasion, RDAS will prioritise urgent requests if there are safety related concerns or if the request is time critical.

While on the RDAS waitlist, clients will be updated on progress at least every 4 weeks.