



Post School  
Transition Group

**ALBURY/WODONGA**

**POST SCHOOL  
SERVICE DIRECTORY**

**FOR STUDENTS WITH A DISABILITY**

**2012**

Version 2012

Created and updated by the members of the Albury Wodonga Post School Transition Group.

If you have updates for the information or contact details within this booklet please contact [carol.dominguez@det.nsw.edu.au](mailto:carol.dominguez@det.nsw.edu.au)

Electronic copies of this booklet can be located at [http://ndco.wodongatafe.edu.au/resources\\_and\\_publications.aspx](http://ndco.wodongatafe.edu.au/resources_and_publications.aspx) or at [www.murray-h.schools.nsw.edu.au/course/view.php?id=410](http://www.murray-h.schools.nsw.edu.au/course/view.php?id=410)

# POST SCHOOL SERVICE DIRECTORY

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# FUNDING & SUPPORT

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| <p><b>What can DHS provide when I leave school?</b></p>  | <p><b>In Victoria</b> DHS provides '<b>Futures for Young Adults</b>' or '<b>Transition to Employment</b>' funding. Futures for Young Adults funding aims to support people to try a range of options and provides funding for 3 years (18 to 21). Transition to Employment provides funding for 12 months for intensive support to people interested in post-school education and employment but not ready to move directly into employment.</p> <p>You must live in Victoria, be 18 to 21 years old and receiving funded disability support at school.</p> <p>You need to register with DHS to access these programs.</p> <p>Contact DHS Intake and Response on 1800 783 783 or TTY 1800 008 149.</p>  |
| <p><b>What can ADHC provide when I leave school?</b></p> | <p><b>In NSW</b> ADHC provides '<b>Community Participation</b>' or '<b>Transition to Work</b>' funding.</p> <p>Community Participation is for young people with moderate to high support needs who may need a different option to paid employment or further education such as community activities and life skill development.</p> <p>Transition to Work is a two year program for school leavers who need support to make the transition from school to work or further education.</p> <p>You must live in NSW, have completed Year 12 and undertaken an eligibility assessment.</p> <p>Teachers or consultants in schools carryout the eligibility assessments so speak with your school to apply. For more information call 1800 761 030 or contact your local ADHC office.</p> |
| <p><b>What can Centrelink provide?</b></p>               | <p>There are many types of Centrelink funding such as:</p> <ul style="list-style-type: none"> <li>• Disability Support Pension</li> <li>• Austudy/ABSTUDY</li> <li>• Education Entry Payment- <i>for those on the Disability Pension</i></li> <li>• Health Care Card- <i>to provide discounts</i></li> <li>• Mobility Allowance- <i>for those unable to use public transport</i></li> <li>• Pensioner Education Supplement- <i>for those on the Disability Pension</i></li> </ul> <p>Visit your nearest Centrelink office to find out if you are eligible for any of these or call 13 27 17.</p>  |

# FUNDING & SUPPORT

## Local funding and support options include:

### **Ageing, Disability & Home Care (ADHC) Department of Family and Community Services**

Referrals phone: 1300 134 450

Albury phone: 02 6041 7700

Address: Level 4, The Gardens

470 Wodonga Pl,

Albury NSW 2640

Email:

[disability.intake-western@facs.nsw.gov.au](mailto:disability.intake-western@facs.nsw.gov.au)

Web: [www.adhc.nsw.gov.au](http://www.adhc.nsw.gov.au)

### **Department of Human Services (DHS)**

Referrals phone: 1800 783 783

Wodonga Office: 02 6055 7777

Address: 55 Hovell St,

Wodonga VIC 3690

Email: [hume.disability@dhs.vic.gov.au](mailto:hume.disability@dhs.vic.gov.au)

Web: [www.dhs.vic.gov.au/disability](http://www.dhs.vic.gov.au/disability)

### **Centrelink**

Phone: 13 28 50 or 13 27 17

TTY: 1800 810 586

Address: 430 Wilson Street

Albury NSW 2640

Web: [www.centrelink.gov.au/](http://www.centrelink.gov.au/)

# TERTIARY EDUCATION

|                                      |   |
|--------------------------------------|---|
| <b>What is Tertiary education?</b>   | <p>Accredited education that follows secondary school completed at universities, TAFE's or private providers.</p> <p>TAFE's have:</p> <ul style="list-style-type: none"> <li>• foundation courses to improve literacy, numeracy and general skills, and gain basic work skills,</li> <li>• specific vocational training which focus on an explicit job such as childcare or welding at different certificate levels,</li> <li>• Certificate I to Advanced Diplomas.</li> </ul> <p>Universities have undergraduate Bachelor degrees.</p>   |
| <b>How do I apply to TAFE?</b>       | <p>In Victoria you apply directly to the department at the TAFE.</p> <p>In NSW you can contact the Teacher Consultant or the department to assist you in enrolling.</p> <p>Some courses will need you to have an interview to talk about why you would like to do the course.</p>   |
| <b>How do I apply to University?</b> | <p>Apply online through University Admissions Centre (UAC) in NSW or Victorian Tertiary Admissions Centre (VTAC) in Victoria.</p> <p>Your Australian Tertiary Admission Rank (ATAR) is used to decide if you are offered a place.</p> <p>NOTE: When you apply online through UAC or VTAC if you have a disability you may also apply for Special Entry Admission Scheme (SEAS) in Victoria or for Education Access Scheme (EAS) in NSW. In NSW it means bonus points are added to your score but in Victoria selection officers will simply recognise your result may have been affected by disadvantage and relax some specific requirements.</p>  |
| <b>What supports are available?</b>  | <ul style="list-style-type: none"> <li>• qualified Careers Advisors who can help you to decide which course may be best for you. In NSW a disability Teacher Consultant may also assist you in this decision.</li> <li>• a Disability Liaison Officer (DLO) or disability Teacher Consultant who helps students with disability and their teachers determine reasonable adjustments like extending exam times or providing reading materials in alternative formats such as MP3 audio file.</li> <li>• Financial support may be available through Centrelink.</li> </ul> <p>NOTE: Scholarships for students with disability are available through universities and TAFEs (apply through VTAC or directly through the university or TAFE) and also through community and corporate organisations see- <a href="http://www.adcet.edu.au">www.adcet.edu.au</a> .</p> |

# TERTIARY EDUCATION

## Local Tertiary Education providers include:

### Charles Sturt University

General Phone Enquiries: 02 6051 9000

Address: Elizabeth Mitchell Drive,  
Thurgoona 2641

Website: [www.csu.edu.au](http://www.csu.edu.au)

Disability Officer phone: 02 6051 9867

DLO email: [disability@csu.edu.au](mailto:disability@csu.edu.au)

### La Trobe University

General Phone Enquiries: 02 6024 9700

Address: University Drive, Wodonga 3689

Email: [stud-admin.aw@latrobe.edu.au](mailto:stud-admin.aw@latrobe.edu.au)

Website: [www.latrobe.edu.au/aw](http://www.latrobe.edu.au/aw)

Disability Officer phone: 02 6024 9628

DLO email: [dlo.aw@latrobe.edu.au](mailto:dlo.aw@latrobe.edu.au)

### Wodonga TAFE

General Phone Enquiries:

02 6055 6600 or 13 82 33

Address: 87 McKoy St, Wodonga 3690

Email: [courseinfo@wodongatafe.edu.au](mailto:courseinfo@wodongatafe.edu.au)

Website: [www.wodongatafe.edu.au](http://www.wodongatafe.edu.au)

Disability Officer phone: 02 6055 6662

DLO email: [ls@wodongatafe.edu.au](mailto:ls@wodongatafe.edu.au)

### TAFE NSW Riverina Institute

General Phone Enquiries:

02 6058 2800 or 1300 138 318

Address: Poole St, Albury 2640

Website: [www.rit.tafensw.edu.au](http://www.rit.tafensw.edu.au)

Teacher consultants:

Virginia Sykes 02 6058 2890

Specific Learning/Intellectual  
[virginia.m.sykes@det.nsw.edu.au](mailto:virginia.m.sykes@det.nsw.edu.au)

Lisa Euler 0435 841641 SMS ONLY

Deaf/Hearing Impaired  
[lisa.euler@tafensw.edu.au](mailto:lisa.euler@tafensw.edu.au)

Sue O'Connell 02 6058 2982

Physical/Medical Condition  
[susan.oconnell@tafensw.edu.au](mailto:susan.oconnell@tafensw.edu.au)

Alan Draper 02 6962 0482

Mental Health/Acquired Brain Injury  
[alan.draper@tafensw.edu.au](mailto:alan.draper@tafensw.edu.au)

Shirley Rubenis 02 6953 9647

Vision Impaired  
[shirley.rubenis@tafensw.edu.au](mailto:shirley.rubenis@tafensw.edu.au)

### Albury Wodonga Community College

General Phone Enquiries: 02 6043 8200

Address: 63 High Street, Wodonga 3690

Email: [reception@awcc.edu.au](mailto:reception@awcc.edu.au)

Website: [www.awcc.edu.au](http://www.awcc.edu.au)

# APPRENTICESHIPS

|  |  |
|--|--|
| <b>What is an Apprenticeship?</b>      | Apprenticeships and traineeships involve on-the job and off-the-job training. Training is done while working for an employer who helps the apprentices learn their trade and by attending vocational school or TAFE. Apprentices are paid while they learn.  |
| <b>How do I get an apprenticeship?</b> | <p>Getting an apprenticeship is like getting a job. You can:</p> <ul style="list-style-type: none"><li>• visit your local Australian Apprenticeship Centre</li><li>• approach employers directly</li><li>• approach a Group Training Organisation -GTOs employ apprentices and place them with different businesses for varying periods of time rather than completing an apprenticeship with one employer.</li><li>• use an Employment Service</li><li>• look on job search websites and in the newspaper</li><li>• word-of-mouth among your friends and neighbours</li><li>• complete a pre-apprenticeship courses at your local TAFE to build your skills and make you more attractive to employers</li></ul>   |
| <b>What supports are available?</b>    | <p>When you have your apprenticeship you may need support on the job or during your training.</p> <p>Your TAFE or training provider can assist you when you are completing off the job training, speak to the Disability Liaison Officer.</p> <p>Your Australian Apprenticeship Centre or Employment Service may also be able to provide support through incentive schemes and funding.</p> <p>The Disabled Australian Apprentice Wage Support (DAAWS) which is paid to employers, and assistance for tutorial, interpreter and mentor services for apprentices.</p> <p>Assistance is also available through the Employment Assistance Fund which helps people with disability and mental health condition by providing assistance to purchase a range of work related modifications and services</p> <p>Apprenticeship Support Officers provide support for all young apprentices, aged 15 to 24, in the first year of their apprenticeship in Victoria. State Training Advisors provide this support in NSW.</p> |



# APPRENTICESHIPS

## Local Australian Apprenticeship Centres & Group Training Organisations (GTOs) include:

|   |   |
|---|---|
| <p><b>ATEL</b> (App. Centre &amp; GTO)</p> <p>Phone: 02 6024 0800</p> <p>Address: 2 Michael Drive, Wodonga</p> <p>Email: <a href="mailto:atel@atel.com.au">atel@atel.com.au</a></p> <p>Website: <a href="http://www.atel.com.au">www.atel.com.au</a></p>  | <p><b>VECCI</b> (App. Centre)</p> <p>Phone: 02 6056 9198</p> <p>Address: 95 Hume St, Wodonga</p> <p>Email: <a href="mailto:wodonga@vecci.org.au">wodonga@vecci.org.au</a></p> <p>Website: <a href="http://www.vecci.org.au">www.vecci.org.au</a></p>                                    |
| <p><b>MEGT</b> (App. Centre)</p> <p>Phone: 13 63 48 (13 MEGT)</p> <p>Address: 1/529 Kiewa St, Albury</p> <p>Email: <a href="mailto:albury@megt.com.au">albury@megt.com.au</a></p> <p>Website: <a href="http://www.megt.com.au">www.megt.com.au</a></p>  | <p><b>MEGT</b> (App. Centre &amp; GTO)</p> <p>Phone: 02 6056 4355</p> <p>Address: 1/175 Lawrence St, Wodonga</p> <p>Email: <a href="mailto:wodonga@megt.com.au">wodonga@megt.com.au</a></p> <p>Website: <a href="http://www.megt.com.au">www.megt.com.au</a></p>                        |
| <p><b>Australian Business Apprenticeship Centre</b> (App. Centre)</p> <p>Phone: 1300 652 236</p> <p>Address: 5B/620 Macauley St, Albury</p> <p>Email: <a href="mailto:info@apprenticeshipcentre.com.au">info@apprenticeshipcentre.com.au</a></p> <p>Website: <a href="http://www.apprenticeshipcentre.com.au">www.apprenticeshipcentre.com.au</a></p> | <p><b>Ai Group Training Services</b> (GTO)</p> <p>Phone: 02 6021 5722</p> <p>Address: 560 David St, Albury</p> <p>Email: <a href="mailto:cheryl.cornish@aigroup.asn.au">cheryl.cornish@aigroup.asn.au</a></p> <p>Website: <a href="http://www.aigts.com.au">www.aigts.com.au</a></p>    |
| <p><b>CVGT</b> (GTO)</p> <p>Phone: 02 6022 0900</p> <p>Address: 504 Swift St, Albury</p> <p>Email: <a href="mailto:pmcdonald@cvgt.com.au">pmcdonald@cvgt.com.au</a></p> <p>Website: <a href="http://www.cvgt.com.au">www.cvgt.com.au</a></p>  | <p><b>GTES -Riverina Group Training &amp; Employment Service</b> (GTO)</p> <p>Phone: 1300 881 279</p> <p>Address: 3 Stanley St, Wodonga</p> <p>Email: <a href="mailto:admin@gtes.com.au">admin@gtes.com.au</a></p> <p>Website: <a href="http://www.gtes.com.au">www.gtes.com.au</a></p> |
| <p><b>Kestrel Apprentice Solutions</b> (GTO)</p> <p>Phone: 02 6024 0230</p> <p>Address: 9 Stanley St, Wodonga</p> <p>Email: <a href="mailto:jobs@kestrelrecruitment.com.au">jobs@kestrelrecruitment.com.au</a></p> <p>Website: <a href="http://www.kestrelrecruitment.com.au">www.kestrelrecruitment.com.au</a></p>                                   |   |

# EMPLOYMENT

|  |  |
|--|--|
| <p><b>Who can help me to find work?</b></p>                                    | <p><b>Disability Employment Services</b> play a specialist role in helping people with disability, injury or health condition get ready to look for a job, find a job and keep a job in the open labour market.</p> <p>For those with moderate to severe disability, there are also <b>Australian Disability Enterprises (ADE)</b> which are commercial enterprises whose workforce is predominantly people with disability. These services have evolved from the sheltered workshops of the past, and are specifically provided funding to help them with the costs of supporting people with significant disability in employment.</p>   |
| <p><b>How and when do I register with a Disability Employment Service?</b></p> | <p>Contact your Disability Employment Service directly when you are:</p> <ul style="list-style-type: none"> <li>• In last 6 months of full time secondary schooling</li> <li>• Participating in a school based Apprenticeship</li> <li>• <u>Intending</u> to work part time while still at school</li> <li>• Or unemployed</li> </ul> <p>To be eligible you must:</p> <ul style="list-style-type: none"> <li>• Have a disability, injury or health condition</li> <li>• Not currently working for more than 8 hours a week</li> </ul>  |
| <p><b>What support can Disability Employment Services provide?</b></p>         | <p>Disability Employment Services Program Providers offer a range of supports to meet your individual needs, including:</p> <ul style="list-style-type: none"> <li>• help to prepare for work (training in specific job skills)</li> <li>• job search support (resumes, interview skills training and help looking for suitable jobs)</li> <li>• support when initially placed into a job (on the job training and co-worker and employer supports)</li> <li>• ongoing support in a job if required</li> <li>• purchase of vocational training and other employment related assistance</li> <li>• help with workplace modifications, support services and Auslan interpreting in the workplace.</li> </ul> |
| <p><b>How do I get work with an Australian Disability Enterprise?</b></p>      | <p>For information about working in an Australian Disability Enterprise you should contact your local Centrelink office or contact an Australian Disability Enterprise in your local area directly.</p>  |

# EMPLOYMENT

## Local Disability Employment Services include:

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| <b>Advanced Personnel Management</b><br>Phone: 02 6021 0811<br>Address: 508 Macauley St, Albury<br>Email: <a href="mailto:Sharon.Martin@apm.net.au">Sharon.Martin@apm.net.au</a><br>Website: <a href="http://www.apm.net.au">www.apm.net.au</a>  | <b>Advanced Personnel Management</b><br>Phone: 02 6024 0468<br>Address: Rm 4/3 Stanley Street Wodonga<br>Email: <a href="mailto:Sharon.Martin@apm.net.au">Sharon.Martin@apm.net.au</a><br>Website: <a href="http://www.apm.net.au">www.apm.net.au</a>                    |
| <b>CRS Australia</b><br>(Commonwealth Rehabilitation Service)<br>Phone: 02 6051 3100<br>Address: Level 1, 539-541 Kiewa St, Albury<br>Email: <a href="mailto:sally.webb@crsaustralia.gov.au">sally.webb@crsaustralia.gov.au</a><br>Website: <a href="http://www.crsaustralia.gov.au">www.crsaustralia.gov.au</a> | <b>Work Options</b><br>Phone: 02 6021 1590<br>Address: 454 Swift St, Albury<br>Email: <a href="mailto:pne@workoptions.com.au">pne@workoptions.com.au</a><br>Website: <a href="http://www.workoptions.com.au">www.workoptions.com.au</a>                                  |
| <b>Hume Employment Service</b><br>Phone: 02 6021 1588<br>Address: 449 Swift St, Albury<br>Email: <a href="mailto:hes@humeemp.com">hes@humeemp.com</a><br>Website: <a href="http://www.humeemp.com">www.humeemp.com</a>   | <b>Hume Employment Service</b><br>Phone: 02 6024 0200<br>Address: 9 Stanley St, Wodonga<br>Email: <a href="mailto:hes@humeemp.com">hes@humeemp.com</a><br>Website: <a href="http://www.humeemp.com">www.humeemp.com</a>  |
| <b>The Personnel Group</b><br>Phone: 02 6056 1833<br>Address: 155 High St, Wodonga<br>Email: <a href="mailto:solutions@personnelgroup.com.au">solutions@personnelgroup.com.au</a><br>Website: <a href="http://www.personnelgroup.com.au">www.personnelgroup.com.au</a>   | <b>The Personnel Group</b><br>Phone: 02 6041 1577<br>Address: 1/508 Swift St, Albury<br>Email: <a href="mailto:solutions@personnelgroup.com.au">solutions@personnelgroup.com.au</a><br>Website: <a href="http://www.personnelgroup.com.au">www.personnelgroup.com.au</a> |
| <b>Worktrainers</b><br>Phone: 02 60523 2140<br>Address: 2 /549 Kiewa St, Albury<br>Email: <a href="mailto:albury@worktrainers.com.au">albury@worktrainers.com.au</a><br>Website: <a href="http://www.worktrainers.com.au">www.worktrainers.com.au</a>  | <b>Worktrainers</b><br>Phone: 02 6055 9144<br>Address: 3 Stanley St, Wodonga<br>Email: <a href="mailto:wodonga@worktrainers.com.au">wodonga@worktrainers.com.au</a><br>Website: <a href="http://www.worktrainers.com.au">www.worktrainers.com.au</a>                     |

# EMPLOYMENT

## Local Australian Disability Enterprises include:

### Aware Industries

Phone: 02 6022 8300

Address: 22 Moloney Dr, Wodonga

Email: [info@awareindustries.com.au](mailto:info@awareindustries.com.au)

Website: [www.awareindustries.com.au](http://www.awareindustries.com.au)

(Mailhouse services, packaging and food services)

### Aware Industries

Phone: 02 6022 8300

Address: 13 Kane Rd, Wodonga

Email: [info@awareindustries.com.au](mailto:info@awareindustries.com.au)

Website: [www.awareindustries.com.au](http://www.awareindustries.com.au)

(Labelling, inspection, assembly and fabrication)

### Kalianna Enterprises Inc. - Twin City Laundry Service

Phone: 02 6040 2522

Address: 857 Leslie Dr, North Albury

Email: [mail@kalianna.com.au](mailto:mail@kalianna.com.au)

Website: [www.kalianna.com.au](http://www.kalianna.com.au)

(Commercial and domestic laundry)

### Kalianna Enterprises Inc.

Phone: 02 6040 4331

Address: 841 Leslie Dr, North Albury

Email: [mail@kalianna.com.au](mailto:mail@kalianna.com.au)

Website: [www.kalianna.com.au](http://www.kalianna.com.au)

(Kalcrew- gardens and grounds maintenance/E-waste recycling service/Workshop and contract services- light manufacturing, cleaning, document destruction/Pet Products)

### Murray Valley Centre

Phone: 02 6024 4386

Address: 11 Church St, Wodonga

Email: [admin@mvc.org.au](mailto:admin@mvc.org.au)

Website: [www.mvg.org.au](http://www.mvg.org.au)

(Woodwork)

### Murray Valley Centre

Phone: 02 6024 1647

Address: 1b Pearce St, Wodonga

Email: [admin@mvc.org.au](mailto:admin@mvc.org.au)

Website: [www.mvg.org.au](http://www.mvg.org.au)

(Garden taskforce)

# VOLUNTEERING

|  |   |
|--|---|
| <b>What is Volunteering?</b>                 | <p>According to the formal definition, 'volunteering is an activity which takes place through not-for-profit organisations or projects and is undertaken:</p> <ul style="list-style-type: none"> <li>• to be of benefit to the community and the volunteer</li> <li>• of the volunteer's own free will and without coercion;</li> <li>• for no financial payment; and</li> <li>• in designated volunteer positions only'.</li> </ul>  |
| <b>Why volunteer?</b>                        | <p>There are many reasons to volunteer including to:</p> <ul style="list-style-type: none"> <li>• Developing and acquiring skills for paid employment</li> <li>• Give something to the community and help others</li> <li>• Meeting people and making friends</li> <li>• Maintaining self-esteem and confidence</li> <li>• Maintaining a sense of belonging to the community</li> <li>• Developing communication skills</li> <li>• Putting a hobby to use</li> </ul>  |
| <b>How do I find somewhere to volunteer?</b> | <ul style="list-style-type: none"> <li>• <b>Contact your local volunteer resource centre</b> or state volunteering centre. Contact details for these centres are available from the Volunteering Australia website.</li> <li>• <b>Log onto GoVolunteer</b> <a href="http://www.govolunteer.com.au">www.govolunteer.com.au</a> . This online tool enables you to search for available volunteer positions.</li> <li>• <b>Contact your local council</b> or neighbourhood house/community centre and ask if they know of any volunteer opportunities or organisations in the area.</li> <li>• <b>Look at your local newspaper.</b> Often there are calls for volunteers and available opportunities featured.</li> <li>• <b>Contact not-for-profit organisations directly.</b></li> </ul> |
| <b>What supports are available?</b>          | <p>Some volunteer resource centres run a volunteer mentoring program in which a new volunteer has a mentor who works side by side and guides them through the tasks.</p>  |

# VOLUNTEERING

## Local Volunteer services include:

### **Volunteer Resource Bureau**

Phone: 02 6021 0990

Address: 596 Hume Street Albury 2640

Email: [volunteercentre@vrb.org.au](mailto:volunteercentre@vrb.org.au)

Web: [www.vrb.org.au](http://www.vrb.org.au)

# DAY SERVICES & LIFE SKILLS

|                                   |  |
|-----------------------------------|--|
| <b>What is a Day Service?</b>     | Day services support people with a disability to participate in their local community and undertake a range of activities depending on their choice and interest. These may include areas such as daily living, pre-vocational skills, recreation, arts and other community activities.  |
| <b>How do we access them?</b>     | <p>To access Day Services you must be over 16, have an intellectual, physical, sensory or psychiatric disability or an acquired brain injury.</p> <p>You can approach the service directly to access them – you can pay what is called a 'fee for service' and cover the cost for yourself</p> <p>Or</p> <p>You might access a day program as part of your funding through the Department of Human Services in Victoria or through Ageing Disability and Home Care in NSW.</p>   |
| <b>Do they all cost the same?</b> | <p>All services have different cost – this could be because there are less people in a group, or just because they are different organisations.</p> <p>Most services will have extra costs that are not covered by funding to pay for the activities that you might do there – these are normally called 'attendance fees' or 'program fees'. These will be different for different activities</p> <p>All services can offer different things to another – you can talk to as many different services as you like to find out if they have the things that you like.</p> |
| <b>Where are they offered?</b>    | <p>Personalised and group activities offered through day services are provided in a range of settings, including:</p> <ul style="list-style-type: none"> <li>• Neighbourhood houses, community hubs and community centres</li> <li>• Local sporting, recreation or interest group clubs</li> <li>• Day services centres.</li> </ul>  |

# DAY SERVICES & LIFE SKILLS

## Local Day Services include:

### Aspire Support Services

Phone: 02 6058 4000

Address: 220 Borella Road, Albury

Email: [reception@aspiress.com.au](mailto:reception@aspiress.com.au)

Web: [www.aspiress.com.au](http://www.aspiress.com.au)

### Community Options Brokerage

Phone: 02 6055 8888

Address: 4 Footmark Crt, Wodonga

Email: [reception@cobs.org.au](mailto:reception@cobs.org.au)

Website: [www.cobs.org.au](http://www.cobs.org.au)

### Kalianna Enterprises

Phone: 02 6021 4832

Address: 749 Sackville St, Albury

Email: [mail@kalianna.com.au](mailto:mail@kalianna.com.au)

Website: [www.kalianna.com.au](http://www.kalianna.com.au)

### Kirinari Community Services

1A Footmark Court

Wodonga, VIC 3690

Phone: (02) 6056 2111

Email: [kirinari@kirinari.com.au](mailto:kirinari@kirinari.com.au)

### Mercy Centre

Phone: 02 6043 3500

Address: 30 Bottlebrush St, Lavington

Email: [patricia.weekes@mercycentre.org.au](mailto:patricia.weekes@mercycentre.org.au)

Website: [www.mercycentre.org.au](http://www.mercycentre.org.au)

### Murray Valley Inc.

Phone: 02 6024 1647

Address: 1b Pearce St, Wodonga

Email: [admin@mvc.org.au](mailto:admin@mvc.org.au)

Website: [www.mvc.org.au](http://www.mvc.org.au)

### SITE Inc.

Phone: 02 6024 7988

Address: 19 Moorefield Park Dr, Wodonga

Email: [info@siteinc.org.au](mailto:info@siteinc.org.au)

### The Personnel Group

Phone: 02 6041 1577

Address: 1/508 Swift St, Albury

Email: [solutions@personnelgroup.com.au](mailto:solutions@personnelgroup.com.au)

Website: [www.personnelgroup.com.au](http://www.personnelgroup.com.au)



# TRANSPORT

|   |  |
|---|--|
| <b>What is the Mobility Allowance?</b>                  | <p>A Mobility Allowance may be paid to people who are over 16 years of age and who, because of a disability, are:</p> <ul style="list-style-type: none"> <li>• unable to use public transport without substantial assistance from others for at least the next 12 months</li> <li>• working or undertaking training for at least eight hours per week or receiving Youth Allowance or Austudy</li> <li>• and need to travel to and from home to work or study.</li> </ul> <p>If there is no public transport available in your area the payment may still apply.</p> <p>Contact the disability officer at Centrelink or call 13 10 21.</p>   |
| <b>What is the Victorian Multipurpose Taxi Program?</b> | <p>The Multi Purpose Taxi Program makes transport more accessible for people with a severe and permanent disability. Victorians can use this program if they:</p> <ul style="list-style-type: none"> <li>• have a severe and permanent disability that restricts your ability to use public transport independently</li> <li>• have a pensioner or healthcare card from Centrelink.</li> </ul> <p>The Multi Purpose Taxi Program offers half-price taxi fares to its members, paying up to \$60 per trip. A yearly limit may apply.</p> <p>Travel can be for any reason. Victorian members can get the same discount interstate for a limited number of taxi trips.</p> <p>For further information visit <a href="http://www.transport.vic.gov.au/taxis/mptp">www.transport.vic.gov.au/taxis/mptp</a></p> <p>Or call 1800 638 802 (toll-free) or TTY 133 677</p> |
| <b>What is the NSW Taxi Subsidy Scheme?</b>             | <p>This scheme provides taxi travel at a half rate subsidy to residents who are unable to use public transport because of a qualifying severe and permanent disability. Participants can use this scheme for travel in NSW and all other states in Australia with a maximum limit of \$30 subsidy per trip.</p> <p>Being in receipt of a Disability Support Pension, it does not automatically qualify you for the scheme. Eligibility depends upon the extent or severity of your disability.</p> <p>For further information visit <a href="http://www.transport.nsw.gov.au/ttss">www.transport.nsw.gov.au/ttss</a></p> <p>Or call 1800 623 724 or email <a href="mailto:ttss@transport.nsw.gov.au">ttss@transport.nsw.gov.au</a></p>   |
| <b>What is Community Transport?</b>                     | <p>Community Transport receives some government funding and is often run on donations and with the support of volunteers. It operates buses that offer a door to door service for people with disabilities who may have no other transport options. It can transport people to recreational and educational programs, medical appointments etc. See following page for contact details.</p>  |

# TRANSPORT

## What is needed to qualify for a concession rate on public transport?

You may get a concession in Albury if:

- you are in receipt of a pension and have a Centrelink Pensioner Concession Card
- Martin's Buses will accept any TAFE or University Student card for concession rate

You may get a concession in Wodonga if:

- you are studying fulltime and have a Victorian Public Transport student concession card (\$9) available from the Wodonga Railway station
- you have a Victorian Health Care Card.

## Transport services include:

### Kalianna Community Transport

Phone: 02 6041 2299

Address: 747 Sackville St, Albury

Email: [mail@kalianna.com.au](mailto:mail@kalianna.com.au)

Web: [www.kalianna.com.au](http://www.kalianna.com.au)

Transport for people with disabilities. Outings, shopping, appointments etc. Wheelchair hoist bus available.

### Community Managed Transport

Phone: 02 6049 2100

Address: 49 High St, Wodonga

Email: [elainehill@tpg.com.au](mailto:elainehill@tpg.com.au)

Transport for people with intellectual and physical disability going to day activities at COBS and SITE programs from Albury, Wodonga and some outlying areas. Vehicle with hoist available.

### Dyson's Buses

Phone: 02 6056 3100

Address: 18 Moloney Drive, Wodonga

Email: [wodonga@dysongroup.com.au](mailto:wodonga@dysongroup.com.au)

Web: [www.dysongroup.com.au/wodonga](http://www.dysongroup.com.au/wodonga)

Step-less entry buses available. Please contact to confirm wheelchair or scooter size and accessible bus availability.

### Martins Albury bus service

Phone: 02 6040 4400

Address: 66 Fallon Street, Albury

Email: [coach@martinsalbury.com.au](mailto:coach@martinsalbury.com.au)

Web: [www.martinsalbury.com.au](http://www.martinsalbury.com.au)

Step-less entry buses available. Please contact to confirm one is operating on your desired route.

### Albury Taxi Cabs

Phone: 02 6025 2255

Wheelchair accessible multipurpose taxis available.

### Wodonga Taxis

Phone: 02 6024 3444

Wheelchair accessible maxi-vans available.

# SCHOOL TRANSITION SERVICES

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|--|--|
| <b>What transition support is available to school students in NSW?</b>   | <p>In NSW a student with a disability funded under the Department of Education and Communities criteria and aged under 18 are assisted by a Support Teacher Transition. This teacher assists students with disabilities and their families, in government high schools across the Albury area, to plan for post school options and pathways.</p> <p>Students with a disability in independent or catholic education are supported by their individual schools.</p>   |
| <b>What transition support is available to school students in Victoria?</b>  | <p>In Victoria a student with a disability is funded under the Department of Education and Early Childhood Development (DEECD). The DEECD funds schools to provide a process called Managed Individual Pathways (MIPS) to provide support for all students in identifying a learning pathway towards a successful transition beyond school. In this process students meet with school staff and parents to create a Career Action Plan to identify a pathway to support transition to further education, training or employment.</p> <p>The planning can be called a different name and conducted differently in individual school settings.</p> |
| <b>School Transition services include:</b>   |  |
| <p><b>Albury Support Teacher Transition</b></p> <p>Phone: 02 6025 4711</p> <p>Address: based at Murray High School</p> <p>Email: <a href="mailto:carol.dominguez@det.nsw.edu.au">carol.dominguez@det.nsw.edu.au</a></p> <p>Web: <a href="http://www.det.nsw.edu.au">www.det.nsw.edu.au</a></p> | <p>For information regarding transition planning for school students in Wodonga or in independent or catholic education please contact the school directly.</p>  |

# RECREATION

## Recreation services include:

### Access All Abilities program

Phone: 03 5721 0250

Email:

[rob.newman@thecentre.vic.edu.au](mailto:rob.newman@thecentre.vic.edu.au)

Run via The Centre in Wangaratta for the region, the program has information about sport and recreation activities in the area in which you can be involved

### Community Accessibility-Volunteer Friends

Phone: 02 6049 2100

Address: 49 High St, Wodonga

Email: [volfrens@tpg.com.au](mailto:volfrens@tpg.com.au)

Website:

[www.communityaccessability.com.au](http://www.communityaccessability.com.au)

Respite, holidays, weekends and day activities for people with a disability

### Age Concern

Phone: 02 6021 5122

Address: 432 Townsend St, Albury

Email: [manager@ageconcern.org.au](mailto:manager@ageconcern.org.au)

Web: [www.ageconcern.org.au](http://www.ageconcern.org.au)

### Riding for the Disabled Albury Wodonga

Phone: 02 6043 1687

Address: Reservoir Rd, Lavington

Email: [alburywodonga@rdansw.org.au](mailto:alburywodonga@rdansw.org.au)

Web: [www.rdansw.org.au](http://www.rdansw.org.au)

### Music Ability: Wild Choir & Wild Things Band

Phone: 0458 660 888

Email: [musicabilityaw@gmail.com](mailto:musicabilityaw@gmail.com)

### Jets football team

Phone: 02 6049 2100

Address: 49 High St, Wodonga

Email: [volfrens@tpg.com.au](mailto:volfrens@tpg.com.au)

### Sailability

Phone: 0467 355 258

Address: Albury Wodonga Yacht Club

Email: [awyc.sailability@gmail.com](mailto:awyc.sailability@gmail.com)

Web: [www.facebook.com/sailabilityAW](http://www.facebook.com/sailabilityAW)

### Special Olympics Victoria (O & M)

Phone: 02 6022 8315

Web:

[www.specialolympics.com.au/index.php/vic/ovens\\_murray](http://www.specialolympics.com.au/index.php/vic/ovens_murray)

Athletics, basketball, bocce, tennis & tenpin bowling for people with intellectual disability

### Wheelchair Sports Albury Wodonga

Phone: 0428 719 254

Email: [terrivanagh@gmail.com](mailto:terrivanagh@gmail.com)

Web: [www.wsnsww.org.au](http://www.wsnsww.org.au)

# ACCOMMODATION & RESPITE

| Accommodation Services include:   |  |
|---|--|
| <p><b>Ageing, Disability &amp; Home Care- ADHC<br/>Department of Family and Community Services</b></p> <p>Phone: 1300 134 450</p> <p>Email: <a href="mailto:Disability.Intake-Western@facs.nsw.gov.au">Disability.Intake-Western@facs.nsw.gov.au</a></p> <p>Web: <a href="http://www.adhc.nsw.gov.au/individuals/support">www.adhc.nsw.gov.au/individuals/support</a></p> <p>Information regarding drop in support, in home support, supported accommodation &amp; respite in NSW</p> | <p><b>Department of Human Services</b></p> <p>Phone: 1800 783 783</p> <p>Wodonga Office: 02 6055 7777</p> <p>Address: 55 Hovell St, Wodonga</p> <p>Email: <a href="mailto:hume.disability@dhs.vic.gov.au">hume.disability@dhs.vic.gov.au</a></p> <p>Web: <a href="http://www.dhs.vic.gov.au/for-individuals/housing-and-accommodation">www.dhs.vic.gov.au/for-individuals/housing-and-accommodation</a></p> <p>Disability shared supported accommodation and respite options, and housing for low income earners in Victoria</p> |
| <p><b>Life without Barriers</b></p> <p>Phone: 02 6021 5027</p> <p>Address: 601 Englehardt St, Albury</p> <p>Web: <a href="http://www.lwb.org.au">www.lwb.org.au</a></p> <p>Drop in support to homes to assist people with disabilities to build independent living skills via ADHC.</p>   | <p><b>Mercy Centre</b></p> <p>Phone: 02 6043 3500</p> <p>Address: 30 Bottlebrush St, Lavington</p> <p>Website: <a href="http://www.mercycentre.org.au">www.mercycentre.org.au</a></p> <p>Residential homes for people with intellectual disability or Acquired Brain Injury</p>  |
| <p><b>Aspire Support Services</b></p> <p>Phone: 02 6058 4000</p> <p>Address: 220 Borella Road, Albury</p> <p>Email: <a href="mailto:reception@aspiress.com.au">reception@aspiress.com.au</a></p> <p>Web: <a href="http://www.aspiress.com.au">www.aspiress.com.au</a></p> <p>Respite accommodation and support options</p>  | <p><b>E.W. Tipping Foundation</b></p> <p>Phone: 02 6056 5698</p> <p>Address: 1/91 Hume St, Wodonga</p> <p>Email: <a href="mailto:annemarie.noonan@vistasupport.org.au">annemarie.noonan@vistasupport.org.au</a></p> <p>Website: <a href="http://www.tipping.org.au">www.tipping.org.au</a></p> <p>Respite accommodation &amp; in home support</p>  |
| <p><b>Home Care Service NSW</b></p> <p>Phone: (02) 6041 7720</p> <p>Address: Level 4, 470 Wodonga Place</p> <p>Email: <a href="mailto:BMH@dadhc.nsw.gov.au">BMH@dadhc.nsw.gov.au</a></p> <p>Respite accommodation &amp; in home support</p>   | <p><b>Peer Support Group Programs</b></p> <p>Phone: 02 6058 4000</p> <p>Address: 220 Borella Road, Albury</p> <p>Group respite care and vacation programs</p>  |

# ACCOMMODATION & RESPITE

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|--|--|
| <p><b>SITE Inc.</b></p> <p>Phone: 02 6024 7988</p> <p>Address: 19 Moorefield Park Dr, Wodonga</p> <p>Email: <a href="mailto:info@siteinc.org.au">info@siteinc.org.au</a></p> <p>Respite accommodation</p>  | <p><b>Kirinari Community Services</b></p> <p>Phone: 02 6056 3349</p> <p>Address: 1a Footmark Crt Wodonga</p> <p>Web: <a href="http://www.kirinari.com.au">www.kirinari.com.au</a></p> <p>Supported accommodation for people with a disability and in home support</p>  |
| <p><b>Rural Housing Network Ltd</b></p> <p>Phone: 02 6055 9000</p> <p>Address: 82 High St, Wodonga</p> <p>Web: <a href="http://www.ruralhousing.com.au">www.ruralhousing.com.au</a></p> <p>For people at risk of homelessness</p>                        | <p><b>Housing NSW</b></p> <p>Phone: 02 6041 9666</p> <p>Address: Suite 1, 429 Swift St, Albury</p> <p>Web: <a href="http://www.housing.nsw.gov.au/About+Us">www.housing.nsw.gov.au/About+Us</a></p> <p>For Low income earners in NSW</p>   |
| <p><b>South West Tenants Advice and Advocacy Service</b></p> <p>Phone: 1800 642 609</p> <p>Address: 562 Macauley St, Albury</p> <p>Web: <a href="http://www.tennents.org.au">www.tennents.org.au</a></p> <p>Advice and support in tenancy situations</p> | <p><b>Albury Supported Accommodation Service Inc.</b></p> <p>Phone: 02 6021 6366</p> <p>Address: 562 Macauley St, Albury</p> <p>Email: <a href="mailto:info@albsas.org.au">info@albsas.org.au</a></p> <p>Web: <a href="http://www.albsas.org.au">www.albsas.org.au</a></p> <p>For people in housing crisis</p> |
| <p><b>Homes Out West</b></p> <p>Phone: 02 6021 8844</p> <p>Address: 562 Macauley St, Albury</p> <p>Web: <a href="http://www.homesoutwest.com.au">www.homesoutwest.com.au</a></p> <p>For low income earners</p>   | <p><b>Community Accessibility-Volunteer Friends</b></p> <p>Phone: 02 6049 2100</p> <p>Address: 49 High St, Wodonga</p> <p>Email: <a href="mailto:volfrens@tpg.com.au">volfrens@tpg.com.au</a></p> <p>Respite, holidays, weekends and day activities for people with a disability</p>                           |

## OTHER

| Other services include:   |   |
|---|---|
| <b>National Disability Coordination Officer (NDCO)- Eastern Victoria</b><br>Phone: 02 6055 6924<br>Address: based at Wodonga TAFE<br>Email: <a href="mailto:vdrage@wodongatafe.edu.au">vdrage@wodongatafe.edu.au</a><br>Web: <a href="http://ndco.wodongatafe.edu.au">ndco.wodongatafe.edu.au</a> | <b>National Disability Coordination Officer (NDCO)- ACT &amp; Surrounding Regions (Albury)</b><br>Phone: 02 6297 6899<br>Address: 142 Monaro St, Queanbeyan<br>Email: <a href="mailto:paula.davidson@northcott.com.au">paula.davidson@northcott.com.au</a><br>Web: <a href="http://www.northcott.com.au">www.northcott.com.au</a> |
| <b>Disability Advocacy Information Service</b><br>Phone: 02 6056 2420<br>Address: 20 Stanley St, Wodonga<br>Email: <a href="mailto:admin@dais.org.au">admin@dais.org.au</a><br>Web: <a href="http://www.dais.org.au">www.dais.org.au</a>  | <b>IDEAS NSW</b><br>Information on Disability & Education Awareness Services<br>Phone: 1800 029 904<br>Email: <a href="mailto:info@ideas.org.au">info@ideas.org.au</a><br>Web: <a href="http://www.ideas.org.au">www.ideas.org.au</a>   |
| <b>Technical Aide to the Disabled-Albury</b><br>Phone: 02 6025 5433<br>Address: 573 Regina Avenue, Albury<br>Email: <a href="mailto:dlholmes@tadaust.org.au">dlholmes@tadaust.org.au</a><br>Web: <a href="http://www.tadnsw.org.au">www.tadnsw.org.au</a>   | <b>Scope</b><br>Phone: 02 6024 4399<br>Website: <a href="http://www.scopevic.org.au">www.scopevic.org.au</a><br>Occupational therapists and assistive technology to enhance independence  |
| <b>Gateway Community Health</b><br>Phone: 02 6022 8888<br>Address: 155 High St, Wodonga<br>Web: <a href="http://www.gatewaycommunityhealth.org.au">www.gatewaycommunityhealth.org.au</a>  | <b>Greater Southern Area Health Service</b><br>Phone: 02 6058 1800<br>Address: 596 Townsend St, Albury<br>Web: <a href="http://www.gsahs.nsw.gov.au">www.gsahs.nsw.gov.au</a>   |
| <b>Albury Wodonga District Deaf Support Group</b><br>Email: <a href="mailto:hume@deafaccessvic.com.au">hume@deafaccessvic.com.au</a>  | <b>Albury Wodonga Stroke Support Group</b><br>Phone: 02 6042 1439<br>Address: Mercy Hospital, Albury  |

## OTHER

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|--|--|
| <b>Albury Wodonga ME and Chronic Fatigue Syndrome Support Group</b><br><br>Phone: 02 6040 6590<br>Address: Glenecho Neighbourhood House, Glenroy<br>Email: <a href="mailto:bluebus11@bigpond.com">bluebus11@bigpond.com</a>  | <b>Albury Wodonga Amputee Support Group</b><br><br>Phone: 02 6059 1212<br>Address: 10 Garnet Cir, West Wodonga   |
| <b>Compeer</b> – volunteer friendship program for people with mental illness<br>Phone: 02 8070 1522<br>Address: 101 Mate St, Lavington<br>Email: <a href="mailto:compeer.albury@vinnies.org.au">compeer.albury@vinnies.org.au</a><br>Web: <a href="http://www.vinnies.org.au">www.vinnies.org.au</a> | <b>Vision Australia</b><br><br>Phone: 02 6023 6611<br>Address: 566 Olive Street, Albury<br>Web: <a href="http://www.visionaustralia.org.au">www.visionaustralia.org.au</a>   |
| <b>Mobility Parking Scheme- RTA Albury</b><br><br>Phone: 1300 884 899<br>Address: RTA,<br>Cnr Hume Highway & Macauley St<br>Email: <a href="mailto:RTA.Contact.Centre@rta.nsw.gov.au">RTA.Contact.Centre@rta.nsw.gov.au</a><br>Web: <a href="http://www.rta.nsw.gov.au">www.rta.nsw.gov.au</a>       | <b>Disabled Parking Scheme- Wodonga</b><br><br>Phone: 02 6022 9300<br>Address: Wodonga City Council,<br>104 Hovell St, Wodonga<br>Email: <a href="mailto:info@wodonga.vic.gov.au">info@wodonga.vic.gov.au</a><br>Web: <a href="http://www.wodonga.vic.gov.au">www.wodonga.vic.gov.au</a> |
| <b>Meals on Wheels Wodonga</b><br><br>Phone: 02 6022 9624<br>Address: Wodonga City Council,<br>104 Hovell St, Wodonga  | <b>Meals on Wheels Albury</b><br><br>Phone: 02 6041 2004<br>Address: Mercy Health Service,<br>550 Poole St, Albury   |
| <b>PNR Home Nursing and Health Care</b><br><br>Phone: 02 6056 8939<br>Address: 45 Stanley St, Wodonga<br>Web: <a href="http://www.pnrhealthcare.com.au">www.pnrhealthcare.com.au</a>   | <b>Aspire Support Services- Family Support</b><br><br>Phone: 02 6058 4000<br>Address: 220 Borella Road, Albury<br>Email: <a href="mailto:reception@aspiress.com.au">reception@aspiress.com.au</a><br>Web: <a href="http://www.aspiress.com.au">www.aspiress.com.au</a>                   |



